

Refund Policy

NetworkAiBot · Effective 5 September 2026 · English

1. Scope

This policy covers USDT sent to NetworkAiBot for a bot stake or held in a member wallet. It does not cover third-party exchange or blockchain fees.

2. Before a stake is activated

If a deposit is credited but you have not yet activated a package, you may request a return of that credit by emailing support@networkaibot.com from your registered address. Approved returns go back to the depositing wallet, minus network fees.

3. After a stake is activated

An activated 300-day contract is not cancellable for convenience. Daily returns, commissions, and rank rewards already paid are not reversed except to correct a proven platform error.

4. Duplicate or mis-sent deposits

If you pay twice, or send an unsupported asset or network, tell support immediately with the transaction hash. Recovery of a wrong-network transfer is not guaranteed.

5. Chargebacks and disputes

Crypto transfers are final on-chain. Opening a payment dispute in bad faith is a breach of the Client Agreement and may result in account suspension.

6. Timing

We aim to answer refund requests within five business days. On-chain settlement time is outside our control.